

Information Systems Analysis & Design (M8748)

Tutorial 2

1. Why do users, clients and developers disagree on the nature and causes of the problems in information systems development?
2. What are the main underlying causes of problems in information systems development?
3. Define quality.
4. What are the main differences between quality problems and productivity problems?
5. Why do the requirements drift once a project is underway?
6. What can be the results of ignoring the organizational context of an information system?
7. Define Stakeholder.
8. What ethical issues might be involved in setting up online shopping system that has links to an organization's management information systems?